

TOPSHELFBLAK

COSMETICS

TERMS & CONDITIONS

PRIVACY POLICY:

TopshelfBlak Cosmetics respects the privacy of our customers and website visitors. To improve our services, we will request contact information via our contact us form and/or newsletter or email marketing. This is strictly to respond to customer enquiries or provide updates of promotions, information and events for subscribers to have access to. Website users must agree to the terms & conditions of using their personal details prior to submitting their enquiry or subscription.

RETURNS POLICY:

Thank you shopping at TopshelfBlak Cosmetics in Collingwood, Naarm/Melbourne. In a case where you are unsatisfied or change your mind about your purchase, you are welcome to request a return of your product/s, within 3 business days of your purchase date.

TO REQUEST A RETURN:

1. Email info.topshelf@gmail.com to request a return.
2. The product/s returned must be in a new, unused and unsealed condition.
3. You must provide a valid proof of purchase (including receipt, e-receipt, or gift card receipt)

HOW TO MAKE A RETURN:

1. Please check that you meet the above return conditions.
2. All item/s must be returned in store

If you have any questions, please feel free to contact our team.